

## Quality Statement

### Mission

The delivery of Customer excellence through innovative products and reliable services supported by continuous improvement in project delivery and operational performance. .

### Guiding Principles

Storengy UK Ltd recognises there are significant risks associated with project delivery and its operations and is committed to ensuring these risks are mitigated to as low as reasonably practicable by the application of a robust quality management system.

Storengy UK Ltd will mitigate project and operational risk through compliance with quality processes, risk identification and assessment, risk management together with feedback from metrics, non-conformances and continuous improvement.

### Storengy UK Ltd will deliver excellence in Quality by:

- Having a Storengy UK Management Team who are committed to the implementation of quality management systems across the Stublach site.
- Having a work force, suppliers and works contractors who understand the importance of quality management.
- Delivering a quality management plan that meets the needs of projects and operations.
- Ensuring the necessary organisation, capability and competence is in place regarding the application of the quality management system.
- Executing the work to the defined quality standard and do not create, accept or pass on unacceptable defects.
- Identifying quality risks within engineering, supply chain, construction, commissioning, operations and maintenance and the management of the subsequent effective mitigation of the risks.
- Specifying quality requirements in contracts and specifications.
- Holding suppliers and works contractors accountable for demonstrating delivery against contractual requirements.
- Capturing non-conformances, identifying and implementing the necessary corrections and where appropriate, undertake rigorous root cause analysis to identify the corrective actions.
- Reporting quality performance to demonstrate achievement of objectives and identify areas for improvement.
- Executing risk based audit and surveillance programmes covering internal processes, suppliers and works contractors in order to demonstrate conformance to the quality requirements.
- Delivering a programme of continuous improvement through audit, management review and intervention.

***Working Together to deliver Excellence in Quality***