

**Operating Guidelines**

**DRAFT**



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## **1. Methods of exchanging operational information**

All operational information required to apply the Agreement shall be exchanged using the SAM Commercial IT System (hereinafter “SIT System”). The Storage Operator shall provide the Customer with secure access to the system through an extranet connection by means of a personal username and password.

In the event that the system should be unavailable, information will be exchanged by fax, e-mail or any other means agreed by the parties, by the operational representatives designated in the Special Conditions, using the forms provided by the Storage Operator. In the event that the fax or other agreed means of communication should be unavailable, information will be exchanged by telephone by the operational representatives designated in the Special Conditions.

## **2. Accuracy of calculations, units and rounding rules**

The Customer shall express its requirements in kWh at 15°C, rounded to the nearest whole number. If the requirement is expressed with greater precision, it will in all cases be rounded to the nearest whole kWh. Scheduled and actual values are also expressed in kWh at 15°C, rounded to the nearest whole number. The kWh at 15°C is calculated by dividing the value at 0°C in MWh by 1.0026, all rounded to the nearest kWh.

### **2.1. Rules for calculations**

Quantities are entered in a database in kWh at 15°C, rounded to the nearest whole number.

Values displayed and returned are given in kWh at 15°C, rounded to the nearest whole number.

Calculations, in particular of reduction factors, are made with the highest degree of precision available with the data processing system employed.

For hourly value calculations from a Daily Quantity, the remainder after rounding to the nearest kWh is allocated to every two Hours, by starting with the last Hour.

## **3. Scheduling of Daily Quantities**

### **3.1. Sending Requests for Daily Injection\* Quantities**

#### **3.1.1. Time limits for Initial Nomination**

At the latest at 1:00 p.m. on each Day D, the Customer shall inform the Storage Operator of the Initial Nomination

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\* respectively Withdrawal

for injection\* for Day D+1.

For the first Day of the Specific Storage Terms Agreement, the Initial Nomination for Injection\* shall be communicated no later than 1:00 p.m. on the day preceding the date of coming into force of the Specific Storage Terms Agreement.

If the Customer sends several Initial Nominations for Injection\* for Day D+1, the Storage Operator shall take into account the last Initial Nomination received before 1:00 p.m. on Day D.

### **3.1.2. Validity criteria for Nominations and Renominations**

Any non-numerical or negative numerical value will be deemed equal to 0 (zero). If the Nomination or Renomination contains a non-zero value for Injection or for Withdrawal for Day D+1, both values shall be deemed to equal 0 (zero).

If the Storage Operator does not receive a Nomination for Injection\* for any given Day, the Nomination for that Day shall be deemed equal to:

- the last quantities communicated by the Customer and received by the Storage Operator for that Day in accordance with paragraph 9.5 of the General Terms and Conditions,
- or 0 (zero), if no quantities have been communicated by the Customer or received by the Storage Operator for that Day in accordance with paragraph 9.5 of the General Terms and Conditions.

## **3.2. Sending of Requests for a Injectability or Deliverability Transfer**

### **3.2.1. Time limits for Requests for a Injectability or Deliverability Transfer**

No later than 12:00 p.m. on each Day D, the Customer shall send the Storage Operator its request for Injectability or Deliverability Transfer that it is transferring to another Storage Customer for Day D+1. For the first Day of the Specific Storage Terms Agreement, the request for Injectability or Deliverability Transfer shall be communicated no later than 12:00 p.m. on the day preceding the Date of coming into force of the Specific Storage Terms Agreement. If the Customer submits several requests for Injectability or Deliverability Transfer acquired by a single Storage Customer for Day D+1, the Storage Operator shall take into account the last value of each request for Injectability or Deliverability Transfer acquired by that Storage Customer that is received before 12:00 p.m. on Day D.

### **3.2.2. Validity criteria for requests for a Injectability or Deliverability Transfer**

Any non-numerical value or negative numerical value in the request for Injectability or Deliverability Transfer shall be deemed to equal 0 (zero).

If the Storage Operator does not receive a request for Injectability or Deliverability Transfer for a given Day, the Injectability or Deliverability Transfer shall be deemed to equal 0 (zero).

### **3.3. Calculation of Forecast Gas-In-Storage and Daily Injection\* Capacities**

In respect of Initial Nominations for Day D+1, the Storage Operator shall calculate Forecast Gas-in-Storage (Forecast Inventory) for Day D, which will be equal to:

- the Gas-in-Storage on Day D-1 stated in the delivery notice made available no later than 10:40 a.m. on Day D, (or, if Day D is the first Day of the Specific Storage Terms Agreement, the Initial Gas-in-Storage stated in this Agreement),
- plus the Daily Quantity Scheduled for Injection (sum of Base Scheduled Quantity and Flow Plus Scheduled Quantity) on Day D before 10:40 a.m. on Day D,
- less the Daily Quantity Scheduled for Withdrawal (sum of Base Scheduled Quantity and Flow Plus Scheduled Quantity) on Day D before 10:40 a.m. on Day D,
- plus the UIOLI Scheduled Quantity for Injection for Day D before 10:40 a.m. on Day D,
- less the UIOLI Scheduled Quantity for Withdrawal for Day D before 10:40 a.m. on Day D,
- plus the acquired Transferred Gas scheduled for Day D no later than 6:00 p.m. on Day D-1,
- less the Transferred Gas scheduled for Day D, no later than 6:00 p.m. on Day D-1, which quantity must fall within the limits set by the Minimum Gas-in-Storage and the Maximum Gas-in-Storage for Day D.

The above quantity shall be:

- increased by the Acquired Daily Quantities Scheduled for Day D+1 no later than 6:00 p.m. on Day D-1;
- decreased by the Transferred Daily Quantities Scheduled for Day D+1 no later than 6:00 p.m. on Day D-1.

If Inventory for Day D-1 is not known at the time of scheduling for Day D+1, in order to perform the calculation, Gas-in-Storage for Day D-1 shall be replaced by:

- the Gas in Storage stated in the most recent Delivery Notice made available by the Storage Operator before Day D.
- plus Daily Quantities Scheduled for Injection for each of the Days of the period between the end of the last Gas Day for which a Delivery Notice has been made available and Day D-1 (inclusive),
- less the Daily Quantities Scheduled for Withdrawal for each Day of the period described above,
- plus the UIOLI Daily Quantities Scheduled for Injection for each Day of the period described above,

- less the UIOLI Daily Quantities Scheduled for Withdrawal for each Day of the period described above,
- plus the Acquired Daily Quantities Scheduled for each Day of the period described above,
- less the Transferred Daily Quantities Scheduled for each Day of the period described above.

The above quantity must fall within the limits set by the Minimum Gas-in-Storage and the Maximum Gas-in-Storage for Day D-1.

The above quantity shall be:

- Increased by the Acquired Daily Quantities Scheduled for Day D+1,
- Decreased by the Transferred Daily Quantities Scheduled for Day D+1.

If the daily scheduled quantities specified above are not available, the Storage Operator shall use the daily quantities requested for the Day or Days concerned.

The Storage Operator then calculates the values of the Base Daily Injection\* Capacities for Day D +1 from the forecast Inventory for Day D as calculated in this clause.

The Base Daily Injection\* Capacities for the first Day of the Agreement are calculated on the basis of the Initial Gas-in-Storage specified in the Specific Storage Terms Agreement.

### **3.4. Verification that requests for Injectability or Deliverability Transfer are consistent with Daily Injection\* Capacity**

The Storage Operator shall verify that the total of the requests for Injectability or Deliverability Transfer for Day D+1 is within the limits specified in Article 6.7 of the General Terms and Conditions with regard to Available Capacity before Injectability or Deliverability Transfer.

If the total of the requests for Injectability or Deliverability Transfer for Day D+1 is less than the Available Capacity before Injectability or Deliverability Transfer, the requests for Injectability or Deliverability Transfer for Day D+1 will be met and are known as Transferred Capacity.

If the total of the requests for Injectability or Deliverability Transfer for Day D+1 is greater than the Available Capacity before any Injectability or Deliverability Transfer, the total of the requested Injectability or Deliverability Transfer shall be capped at the Available Capacity before any Injectability or Deliverability Transfer. The total Transferred Capacity obtained in this manner shall be distributed among the various transferees proportionally to the requests for Injectability or Deliverability Transfer associated with each transferee. The capacity obtained by performing this calculation is known as Transferred Capacity to the Storage Customer

(transferee).

The Customer's Actual Daily Injection\* Capacity for Day D+1 shall be equal to Available Capacity before Injectability or Deliverability Transfer, plus the total of the received Transferred Capacity as transferee, minus the total of the Transferred Capacity for other Storage Customers as transferor.

### **3.5. Verification that Nominations are consistent with the Available (Injection\*) Capacity**

The Storage Operator shall verify that the Nomination for Day D+1 falls within the limits specified in the General Terms and Conditions with regard to Available Injection\* Capacity for Day D+1.

When applicable, the Nomination for Day D+1 shall be capped at the Available (Injection\*) Capacity.

The quantity obtained by performing this verification is known as Base Checked Quantity.

### **3.6. Verification that the Base Checked Quantity is consistent with contractual space rights**

After the verifications described in the previous paragraph have been carried out, the Storage Operator shall verify that the Base Checked Quantity plus the acquired (as transferee) Transferred Capacity (Deliverability/Injectability) and minus the requested (as transferor) Transferred Capacity for Day D+1, does not result in Available Space for Day D+1 being exceeded.

In the event that the resulting Gas-in-Storage after taking such a request into account exceeds 100% or is negative, the Base Scheduled Quantity shall be reduced, to zero if necessary, in order to minimise any excess quantities for Day D+1.

### **3.7. Scheduling principles for the Base Storage Service and the Flow Plus Offer**

After the verifications described in the previous section have been carried out, the Storage Operator shall draw up a provisional schedule on the basis of the Storage's daily physical capacity and the Base Scheduled Quantity of all Storage customers.

The daily physical injection\* capacity shall be allocated in proportion to Storage Customers' Base Checked Quantity, within the limit of their Available Capacity and Space.

After provisional scheduling with regard to the Base Registered Deliverability and Injectability Capacity, the remaining daily physical injection\* capacity for D (Flow Plus capacity) shall be allocated proportionally to the Flow Plus Checked Quantity for Injection\* under the Flow Plus Offer after 1pm and before 2pm on D-1 for D.

(The Storage operator shall inform all Customers of the Flow Plus Capacities that are available for injection and withdrawal no later than 11am.)

The Flow Plus Scheduled Quantity for injection\*:

- a) will be equal to the Flow Plus Checked Quantity, if the sum of all the Storage Customers Flow Plus Checked Quantities is lower than or equal to the Flow Plus Capacity, or
- b) will result from the allocation of the Flow Plus Capacities prorated according to each Customer's Flow Plus Checked Quantity for withdrawal or for injection in all other cases.

The quantity obtained by performing this verification is known as Flow Plus Scheduled Quantity.

### **3.8. Calculation of the available UIOLI Capacity under the UIOLI Offer**

The available UIOLI Capacity for Injection\* is calculated from the sum for all Storage Customers of their Effective Injectability\*\*\* less the sum for all Storage Customers of their Base Scheduled Quantity defined in paragraph 14.1 of the General Terms and Conditions which are unused and available on the Day concerned.

The capacities resulting from this calculation shall not allow a physical flow in a reverse direction to the physical flow obtained by calculating the sum of the requested Base and Flow Plus capacities for Injection\* for the Day concerned

No later than 2:00 p.m. each Day D, the Storage Operator shall inform the Customer of:

- the available UIOLI Capacity for Injection for D+1,
- the available UIOLI Capacity for Withdrawal for D+1,
- the UIOLI Reserve Price for D+1,

#### **3.8.1. Calculation of the available UIOLI Capacity**

UIOLI Daily Capacity Available for Injection shall be equal to the sum of Effective Injectability of all Storage Customers, less the sum of Base Scheduled Quantity for Injection of all Storage Customers. UIOLI Daily Capacity Available for Withdrawal shall be equal to the sum of Effective Deliverability of all Storage Customers, less the sum of Base Scheduled Quantity of all Storage Customers for withdrawal

### **3.9. Sending Daily Quantities Requested for Injection\* under the UIOLI Offer**

#### **3.9.1. Time limits for the Daily UIOLI Quantity Requested for Injection\***

No later than 5:00 p.m. each Day D, the Customer shall inform the Storage Operator of the UIOLI Requested Quantity for injection for Day D+1. The UIOLI Requested Quantity for injection\* is the quantity specified in the last UIOLI Nomination (UIOLI Received Quantity in accordance with Article 14.2 of the General Terms and Conditions.).

For the first Day of the Specific Storage Terms Agreement, the UIOLI Requested Quantity for injection\* shall be communicated by the Customer no later than 5:00 p.m. on the day preceding the Date of coming into force.

If the Customer sends several UIOLI Nominations for Day D+1, the Storage Operator shall take into account the last UIOLI Nomination received before 5:00 p.m. on Day D.

#### **3.9.2. Validity criteria for the UIOLI Nominations and Renominations for injection\***

Any non-numerical value or negative numerical value in the UIOLI Nomination or Renomination for injection\* shall be deemed to equal 0 (zero).

The Customer may not simultaneously communicate a nonzero UIOLI Nomination for injection and a nonzero UIOLI Nomination for withdrawal. In this case, the two values will be deemed to equal 0 (zero).

The Base Scheduled Quantity and the UIOLI Nomination must have the same flow direction (both Injection\*). Otherwise, the two values will be deemed to equal 0 (zero). The Customer shall link a unit price in pence Sterling (p) per Therm at 15°C, to 2 decimal points, with each UIOLI Nomination for injection\*. This price must be greater than or equal to the UIOLI Reserve Price for injection\*. If no UIOLI Nomination for injection\* is received by the Storage Operator on any Day, the UIOLI Received Quantity for that Day is deemed to equal 0 (zero).

### **3.10. Verification that UIOLI Received Quantity under the UIOLI Offer are consistent with the reserve price**

If the price quoted for the UIOLI Received Quantity for injection\* is greater than or equal to the UIOLI Reserve Price for injection\*, the UIOLI Checked Quantity for injection\* shall be deemed to be equal to the UIOLI Received Quantity for injection\*.

Otherwise, the UIOLI Checked Quantity for injection\* shall be equal to 0 (zero).

### **3.11. Distribution of Available Daily Capacities under the UIOLI Offer**

If the sum of the UIOLI Checked Quantities for injection\* for all Customers at the Storage does not exceed the available UIOLI Capacity for injection\*, the UIOLI Scheduled Quantities for injection\* for the Customers can be fully met.

Otherwise, the available UIOLI Capacity for injection\* is allocated to the highest bidder as follows:

- with priority being given to the UIOLI Checked Quantity with the highest associated UIOLI Price; and
- if more than one Storage Customer has nominated the same UIOLI Price, the available UIOLI Capacity shall be prorated in accordance with each Storage Customer's UIOLI Checked Quantity,

### **3.12. Verification that UIOLI Scheduled Quantities under the UIOLI Offer are consistent with contractual space rights**

After the verifications described in the previous paragraphs have been carried out, the Storage Operator shall verify that the sum of the Base Scheduled Quantities, Flow Plus Scheduled Quantities and UIOLI Scheduled Quantities for injection\* do not result in the Maximum or Minimum Available Space being exceeded for Day D+1.

In the event that the resulting Gas-in-Storage level for Day D+1 after taking this demand into account exceeds 100% or is negative, the UIOLI Scheduled Quantity for injection\* shall be reduced, to zero if necessary, in order to reduce any overrun for Day D+1.

### **3.13. Scheduling notice**

No later than 2:00 p.m. on Day D, the Storage Operator shall make reasonable efforts to provide the customer with a storage scheduling notice stating the Base Scheduled Quantity and Flow Plus Scheduled Quantity for injection\* for Day D+1.

No later than 6:00 p.m. on Day D, the Storage Operator shall make reasonable efforts to provide the customer with a storage scheduling notice stating the UIOLI Scheduled Quantities for injection\* for Day D+1 and the prices set for those quantities.

The failure to provide a Storage Scheduling Notice shall not be construed as an agreement by the Storage Operator to accept the daily quantities requested for injection\* under the different services.

If, at the conclusion of the scheduling process described in Section 3 of the Operation Guidelines, the Storage Operator has not provided a Storage Scheduling Notice, the Storage Operator shall not subsequently oppose the scheduling of the daily quantities requested for injection\* under the different services, provided that it fulfils the conditions specified in the Agreement.

## **4. Changes to Daily Scheduled Quantities at the request of the Customer**

### **4.1. Changes at the Customer's request**

The Customer may, at any time, according to the terms specified in Articles 9.10 , 13.4 and 14.4 of the General Terms and Conditions and before 4:00 a.m. on Day D+1, send a request for a change in the daily quantity requested for injection\* under the different services for Day D+1.

The Storage Operator undertakes to make reasonable efforts to accept such a request in accordance with Article 9.11 of the General Terms and Conditions.

### **4.2. Timetables for handling a request for a schedule change**

#### **4.2.1. Timetable for changes to daily quantities scheduled for injection\* for Base Scheduled Quantity and the Flow Plus Checked Quantity**

A request for a change received after 1:00 p.m. on Day D, and before 4:00 a.m. on Day D +1, shall be handled in batches as described below:

- a request for a change that is received after 1:00 p.m. on Day D and before 4:00 a.m. on Day D at HH:MM shall be handled starting at HH+1. on Day D, and if an amended Storage Scheduling Notice is issued, it will be provided no later than HH+2 on Day D and will take effect at 6:00 a.m. on Day D+1;
- a request for a change that is received at HH:MM after 4:00 a.m. on Day D and before 4:00 a.m. on Day D +1 shall be handled between HH+1:00 and HH+2:00, and if an amended Storage Scheduling Notice is issued, it will be made available no later than HH+2:00 and will take effect at HH+2:00. This kind of modification is called an intra-day modification.

#### **4.2.2. Timetable for changes to a UIOLI Scheduled Quantity for injection\***

A request for a change received after 1:00 p.m. on Day D, and before 4:00 a.m. on Day D +1, shall be handled in batches as described below:

- a request for a change that is received after 6:00 p.m. on Day D and before 5:00 a.m. on Day D at HH:MM shall be handled starting at HH+1. on Day D, and if an amended Storage Scheduling Notice is issued, it will be provided no later than HH+2 on Day D and will take effect at 6:00 a.m. on Day D+1;
- a request for a change that is received at HH:MM after 4:00 a.m. on Day D and before 4:00 a.m. on Day D +1 shall be handled between HH+1:00 and HH+2:00, and if an amended Storage Scheduling Notice is issued, it will be made available no later than HH+2:00 and will take effect at HH+2:00. This kind of

modification is called an intra-day modification.

### **4.3. General rules for scheduling changes**

The Customer may not request an increase in the UIOLI Scheduled Quantity for injection\*.

The handling of a Customer's request for a scheduling change under the Base Scheduled Quantity and the Flow Plus Scheduled Quantity:

- may not lead to a change in scheduling under those same services for other Storage Customers,
- may lead to a reduction in the quantities scheduled under the UIOLI Offer for other Storage Customers in application of General Terms and Conditions clause 14.5.

The handling of a Customer's request for a change in scheduling under the UIOLI Offer may not lead to a change in the scheduling under that same service for the other Customers.

### **4.4. Specific rules for intra-day scheduling changes**

A change in scheduling for a day D+1 is called an intra-day change when the change takes effect under Section 4.2. of the Operating Guidelines either on or after 7.00 a.m. on Day D+1.

The quantities requested with regard to the Flow Plus Offer may not be modified downwards.

#### **4.4.1. Quantities deemed to be scheduled at the time the change takes effect**

All scheduling is structured in such a way as to be carried out at regular time intervals by the Storage Operator for the remaining hours of the day.

Therefore, for any hour H and for each of the services, the quantity deemed to be scheduled for Injection\* for that hour H is equal to the difference between the daily scheduled injection\* quantity taking effect at hour H and the cumulative quantities deemed to be scheduled for Injection\* for the previous hours, divided by the number of remaining hours.

The quantity deemed to have been Injected\* for any Hour H is defined as the cumulative quantities deemed to be scheduled for Injection\* for the previous Hours.

#### **4.4.2. Change limits specific to the capacities reserved by the Customer**

The Customer may request an intra-day change to take effect at a given Hour H for a given Day for the Base

Scheduled Quantity within the following limits:

- upward limit: after inclusion of the quantity deemed to have been injected\* at Hour H under the Base storage service , the Base Scheduled Quantity does not, for the remaining Hours, result in quantities deemed to be scheduled in excess of 1/24th (exceptionally 1/23rd or 1/25th) of Effective Injectability\*\* under the Base storage service,
- downward limit: after inclusion of the quantity deemed to have been injected\* at Hour H under the Base storage service, the Flow reversal Checked Quantity does not, for the remaining Hours, result in quantities deemed to be scheduled in excess of 1/24th (exceptionally 1/23rd or 1/25th) of Effective Deliverability\*\*\* under the Base storage service.

Beyond the first intra-day change, the Storage Operator shall if necessary reduce the above limits, on the understanding that only one Flow Reversal is permitted per Day.

The Customer may request an intra-day change to take effect at a given Hour H for Flow Plus Scheduled Quantity within the following limits:

- upward limit: after inclusion of the quantity deemed to have been actually injected\* at Hour H under the Flow Plus Offer, this upward limit is determined on the basis of the total Flow Plus Scheduled Quantity and the remaining Flow Plus Quantity at Hour H, i.e. 1/24th (by way of exception 1/23h or 1/25h) of the available injection\* capacity under the Flow Plus Offer;
- downward limit: equal to the Flow Plus Scheduled Quantity.

The Customer may request an intra-day change to take effect at a given Hour H for UIOLI Scheduled Quantity within the following limits:

- upward limit: equal to the UIOLI Scheduled Quantity for injection\*,
- downward limit: equal to the quantity deemed to have been injected\* at Hour H under the UIOLI Offer.

#### **4.4.3. Specific case of a change resulting in a Flow Reversal**

A Flow Reversal takes place at Hour H as soon as the sum of the Base Scheduled Quantity and UIOLI Scheduled Quantity is strictly below the sum of the quantity deemed to have been injected at Hour H and the Flow Plus Scheduled Quantity for injection\* under the Flow Plus Offer.

##### **a) Calculation of the Flow Reversal Daily Quantity**

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\*\* respectively Deliverability

\*\*\* respectively Injectability

The Daily Quantity calculated in respect of Flow Reversal and taking effect at Hour H is equal to the Base Scheduled Quantities deemed to have been injected at Hour H plus the Flow Plus Scheduled Quantity for injection\* under the Flow Plus Offer, plus the daily quantity requested for withdrawal\*\*\*\*, less the Daily Quantity Requested for Injection\*.

**b) Verification that the Daily Quantity calculated in respect of Flow Reversal is compatible with the Effective Injectability and Deliverability**

If the Flow Reversal corresponds to an Injection\*, the Storage Operator shall verify that the Daily Quantity calculated in respect of Flow Reversal falls within the limits specified in the General Terms and Conditions regarding Effective Injectability\*\*\* for the Day. If necessary, the Daily Quantity Calculated in respect of Flow Reversal shall be capped at 1/24th (exceptionally 1/23rd or 1/25th) of the Effective Capacity for injection\* for each remaining hour.

The quantity resulting from this verification is known as the Flow Reversal Checked Quantity for injection\*.

**c) Verification that the Flow Reversal Checked for injection\* is consistent with contractual space rights**

After the verifications described in the previous paragraphs, the Storage Operator shall verify whether or not the scheduling that would lead to the acceptance of the Flow Reversal Checked Quantity for Injection\*, results in Maximum or Minimum Available Space being exceeded.

In the event that the resulting Gas-in-Storage level after taking such a request into account exceeds 100% or is negative, the Flow Reversal Checked Quantity for injection\* shall be reduced, to zero if necessary, in order to minimise any overruns.

**d) Calculation of Available Capacity in respect of Flow Reversal**

Available Capacity in respect of Flow Reversal is calculated on the basis of the available UIOLI Capacity for injection\* as defined in Section paragraph 3.8. of the Operating Guidelines.

Available Flow Reversal Capacity for injection\* shall be equal to available UIOLI Capacity for injection\*, minus the sum of the UIOLI Checked Quantity for injection\*.

**e) Allocation of Available Capacity in respect of Flow Reversal**

If the sum of the Flow Reversal Checked Quantity for injection\* for all Customers does not exceed the available Flow Reversal Capacity for Injection\*, the Flow Reversal Checked Quantity for injection\* can be fully met.

Otherwise, the available Flow Reversal Capacity for injection\* shall be allocated in the order of priority of the arrival time of requests; the time at which requests arrive corresponds to the hour of the cycle in which the

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\*\*\*\* respectively Injection

requests are handled. If more than one request is received during the same handling cycle, the Flow Reversal Checked Quantities for injection\* shall be allocated on a pro rata basis among the requests.

#### **4.5. Scheduling notice**

The Storage Operator shall make reasonable efforts to provide the Customer with an amended storage scheduling notice, no later than the time specified in Article 4.2.

The failure to provide an amended storage scheduling notice shall not be construed as an agreement by the Storage Operator to accept the request for amendment to the daily quantities requested for injection\*.

If, following a request for a change in the daily quantity requested for injection\*, the Storage Operator has not provided an amended storage scheduling notice, the Storage Operator shall not subsequently oppose the amendment to the daily quantity requested for injection\* under the different services, provided that it fulfils the conditions specified in the Agreement.

### **5. Amendment to the Scheduled Daily Quantities initiated by the Storage Operator**

#### **5.1. Reduction in the UIOLI Scheduled Quantity for injection\* following a reduction in available capacity**

Available UIOLI Capacity for injection\* is calculated on the basis of the requests received by the Storage Operator. This means that an amendment to another customer's scheduling under the Base storage service (Base Scheduled Quantity) can reduce available UIOLI Capacity for injection\*.

This is why the calculations and verifications specified in the Operating Guidelines are carried out, and the Storage Operator will make reasonable efforts to provide the Customer with a new storage scheduling notice, specifying the UIOLI Scheduled Quantities for injection\* for the Day in question.

#### **5.2. Reduction in Flow Reversal Scheduled Quantity for injection\* following a reduction in available capacity**

Available Flow Reversal Capacity for injection\* is calculated on the basis of the requests received by the Storage Operator. This means that a change to another customer's scheduling under the Base Storage Service (Base Scheduled Quantity) can reduce available Flow Reversal Capacity for injection\*.

In consequence, the Storage Operator shall make reasonable efforts to provide the Customer with a new storage scheduling notice, specifying the daily quantities scheduled for injection\* for the Day in question.

### **5.3. Changes at the Storage Operator's request**

At any time after 6:00 p.m. on Day D and before the end of Day D+1, the Storage Operator may provide the Customer with an amended storage scheduling notice for Day D+1 in the event that a force majeure notice or Interruption Notice is implemented in accordance with articles 10.4 and 17.6 the General Terms and Conditions.

## **6. Publications**

### **6.1. Publication of Daily Delivery Notices**

No later than 10:30 a.m. on Day D+2, the Storage Operator shall make reasonable efforts to provide the Customer with a Storage Daily Delivery Notice:

1. The Base Scheduled Quantity under the Base Storage Service on Day D+1 and the Flow Plus Offer;
2. The UIOLI Scheduled Quantity for Injection\* on Day D+1;
3. The daily quantity actually injected\* on Day D+1 under the Base Storage Service and the Flow Plus Offer;
4. The Base Quantity Actually Injected\* on Day D+1;
5. The Flow Plus Quantity Actually Injected\* on Day D+1;
6. The UIOLI Quantity Actually Injected\* on Day D+1;
7. The Flow Reversal Quantity Actually Injected\* on Day D+1;
8. The Daily Quantities Transferred or Acquired for Day D+1; and
9. Gas-in-Storage on Day D+1.

### **6.2. Publication of transfer notices**

No later than 5 Business Days after the date which the Customer was transferee or transferor (D/M) , the Storage Operator shall provide the Customer with a Transfer Notice:

- Daily Injection\* Capacities Acquired,
- Daily Injection\* Capacities Transferred.

These capacities are the basis for the Storage Operator's billing for services provided in Month M.

### **6.3. Publication of Monthly Delivery Notice**

No later than the 10th business day of Month M+1, the Storage Operator shall provide the Customer with a

Storage Monthly Delivery Notice tating for each Day D of Month M:

1. The Base Scheduled Quantity for injection\* under the Base Storage Service and the Flow Plus Offer;
2. The UIOLI Scheduled Quantity for injection\*;
3. The daily quantity actually injected\* under the Base Storage Service;
4. The Base Quantity Actually Injected\*;
5. The Flow Plus Quantity Actually Injected\*;
6. The UIOLI Quantity Actually Injected\* and the price applied for that quantity
7. The Flow Reversal Quantity Actually Injected\*;
8. The Daily Quantity as a Minimum or Maximum Available Space Overrun (Storage Operator);
9. Daily Quantities Transferred or Acquired;
10. Gas-in-Storage.

These quantities are the basis for the Storage Operator's billing for services provided in Month M.

## **7. Transfer of Quantities of Gas-In-Storage**

No later than 12 p.m. on Day Dthe Customer shall inform the Storage Operator of the Daily Quantity Requested for Transfer (respectively Acquisition) for Day D+1 and the identity of the other User involved.

On receipt of the requests of both parties to the transaction within 60 minutes of each other, the Storage Operator shall verify that they are consistent and shall notify both parties as soon as possible, by e-mail, of the results of that verification.

No later than 60 minutes after the receipt of the Customer's notification, the Storage Operator shall make reasonable efforts to inform the Customer stating the approved Transferred Capacity for Day D+1.

## **8. Operational management**

In the event that the SIT should be unavailable, the Storage Operator will not transmit any information on scheduling and delivery outside the normal business hours of the Storage Operator's Commercial Division.

The Storage Operator's Commercial Division shall provide the Customer with a telephone number for all urgent questions concerning the SIT. This telephone number is provided in the Special Conditions.